

Block 14 Continued:

Purpose of Modification

1. Provide incremental Funding
2. Update the schedule of delivery of deliverables

Modification Summary

1. Section J, Attachment S – Incremental Funding Chart is modified as follows:

A. Provide Incremental Funding:

- (b) (4)
- (b) (4)
- (b) (4)

2. Update the schedule of delivery of deliverables as shown in the modified TO as follows:

A. Section C – Performance Work Statement modified as follows:

- Section C.5.3.1.g Subtask 1 – Providing Emerging Technology and Innovation Services, added the Develop an Emerging Technology and Innovation Plan.
- Section C.5.3.6.a Subtask 6 – Service Level Management is changed as follows:

FROM: “The contractor shall deliver a SQP that will serve as the master document for internal management of the services provided and contain detailed information on all the IT processes involved in providing the services.”

TO: “The contractor shall deliver a SQP which defines a formal methodology by which to assess the quality of services being provided and specifies the quality standards, practices, resources, specifications, and the sequence of activities of a standards-based Quality Control (QC) approach as a part of Service Level Management. This plan will supplement the QMP's structure, responsibilities, and procedures and will include the processes to monitor, measure, adjust and report on quality indicators of performance as specified in subtask C.5.1.13.”

- Section C.5.3.6.e Subtask 6 – Service Level Management is modified to add the following:

”The contractor shall deliver a SLMP which provides the framework and outlines the processes involved in executing Service Level Management (SLM). The SLMP will provide high level lifecycle view and identify the key SLM tasks related to managing service level requirements, agreements, and improvements to ensure GEO services are delivered to the agreed upon service and quality levels. The SLMP shall describe the cradle-to-grave lifecycle of a service level and the processes for initiating service level requirements, agreements, and improvements. The

SLMP shall provide the methods, processes and frequencies for monitoring, measuring, and reporting service level performance and quality.”

- Section C.5.3.9, Subtask 9 – IT Service Continuity Management is changed as follows:

FROM: “The contractor shall provide services related to any and all methodologies pertaining to DR and business continuity to include:”

TO: “The contractor shall provide a COOP Plan (IT Business Continuity Plan), an IT Service Continuity Plan, Information System Contingency Plans (ISCPs) and services related to any and all methodologies pertaining to DR and business continuity to include:”

B. Section F.5 Deliverables Table modified as follows:

- **ADD:** the “Emerging Technology and Innovation Emerging Technology and Innovation Plan X002 C.5.3.1 04MAY2016 – updated as required 52.227-14”.
- Planned Completion Date of the Emerging Technology and Innovation Reports is changed **FROM** “PS + 6 Months – updated every six months” **TO** “04AUG2016 – updated every six months or as requested”.
- Planned Completion Date of the As-Is and To-Be Infrastructure Architectures is changed **FROM** “PS + 6 Months, updated annually” **TO** “Draft 13MAY2016, Final 30JUN2016 – updated annually”.
- Planned Completion Date of the Availability Management Plan is changed **FROM** “PS + 4 Months – updated every six months” **TO** “11MAR2016 – update 30SEPT2016 then every six months”.
- Planned Completion Date of the Service Level Requirements is changed **FROM** “PS + 4 Months – updated every six months” **TO** “11MAR2016 – reviewed and updated every six months or as requested”.
- **ADD:** the “Service Level Management Plan X002 C.5.3.6 15APR2016, updated 15SEP2016 then every six months 52.227-14”.
- Planned Completion Date of the Service Level Agreements is changed **FROM** “PS + 4 Months – updated every six months” **TO** “PS + 4 Months – reviewed and updated every six months or as requested”.
- Planned Completion Date of the Service Improvement Plan is changed **FROM** “PS + 4 Months – updated every six months” **TO** “11MAR2016 – reviewed and updated every six months or as requested”.
- Planned Completion Date of the COOP Plan is changed **FROM** “PS + 4 Months – updated every six months” **TO** “11MAR2016 – update 31AUG2016 then every six months”.
- **Updated** Contingency Plans row and added the EAS Information System Contingency Plan, EMD Information System Contingency Plan, ENS Information System Contingency Plan, EMD-NSD Information System Contingency Plan and ESS Information System Contingency Plan.
- Planned Completion Date of the IT Playbook Plan is changed **FROM** “PS + 4 Months – updated every six months” **TO** “11MAR2016 – update 31AUG2016 then every six months or as needed”.
- **ADD:** the “IT Service Continuity Management Plan X00d C.5.3.9 11MAR2016 – update 31AUG2016 then every six months or as required 52.227-14”.
- Planned Completion Date of the Release and Deployment Management Plan is changed **FROM** “PS + 4 Months – updated every six months” **TO** “11MAR2016 – update 30SEPT2016 then every six months”.

- Planned Completion Date of the SACM Management Plan is changed **FROM** “PS + 4 Months – updated every six months” **TO** “04MAR2016 – updated 16SEPT2016 then every six months”.
 - Planned Completion Date of the Equipment Spares Inventory Management Plan is changed **FROM** “PS + 4 Months – updated every six months” **TO** “04MAR2016 – updated 16SEPT2016 then every six months”.
 - Planned Completion Date of the Network Performance Plan is changed **FROM** “PS + 6 Months – updated every six months” **TO** “11MAR2016 – update 11NOV2016 then every six months”
 - Planned Completion Date of the Network Capacity Plan is changed **FROM** “PS + 6 Months – updated every six months” **TO** “11MAR2016 – update 11NOV2016 then every six months”
 - Planned Completion Date of the Network Modernization Plan is changed **FROM** “PS + 6 Months, updated annually” **TO** “30JUN2016 – updated annually”.
 - Planned Completion Date of the EIOC Escalation Procedures is changed **FROM** “60 WD after PS – updated monthly” **TO** “60 WD after PS – updated 03MAY2016 then every six months or as required”.
3. Changes have also been reflected in a revised Task Order and Incremental Funding Table. Changes in the Task Order are indicated by a vertical, black ‘change bar’ along the right hand margin. Except as noted herein, all other terms and conditions of this contract shall remain in full force and effect.

SUMMARY OF COST IMPACT OF ABOVE CHANGES

- The total funding obligated under this Task Order is increased by (b) (4) from (b) (4) to \$67,281,853.41.
- The total estimated cost/price of the Task Order remains unchanged and shall not exceed \$549,954,492.